



Sun Life Assurance Company
of Canada
One Sun Life Executive Park
Wellesley Hills, MA 02481-5699

1-800-247-6875

IMPORTANT INFORMATION ABOUT YOUR EMPLOYEE BENEFITS

As of October 1, 2011, we are transferring your group insurance from one Sun Life entity to another. Your coverage with Sun Life and Health Insurance Company (U.S.) ("Sun Life and Health") will end, and your new coverage with Sun Life Assurance Company of Canada ("SLOC") will begin. As always, you can continue to count on the outstanding service and financial strength of your Sun Life company.

We are also enhancing your group Dental plan with a new dental network, along with a new dental customer service telephone number, website and claims address. We've highlighted the changes below. For more information, please visit www.sunlifedentalbenefits.com.

What this means for you

- **New dental network:** Starting October 1, you and your dependents can access one of the largest dental networks in the country: the United Concordia Advantage Plus Network. The new network gives you the opportunity to choose from over 72,000 dentists at more than 130,000 locations nationwide. Your current dental network (if you have one) will no longer be part of your Sun Life plan.
- **New dental ID cards:** You soon will receive new dental ID cards in the mail with your new dental customer service information, including a new toll-free customer telephone number, new website address and new claims address. Until you receive the new dental ID cards, your current cards are valid.
- **Coverage for you and your dependents:** Everyone currently covered by Sun Life and Health will automatically be covered by SLOC, with no interruption in their coverage. There may be some slight changes to your dental plan coverage. If you have any questions on your plan coverage, please ask your employer.
- **Benefit maximums, limitations, and waiting periods:** Any benefit amounts and time periods, including pre-existing condition periods that you satisfied in whole or in part while covered by the Sun Life and Health plan, will be appropriately credited to your new SLOC plan.
- **Statements made to obtain or continue insurance:** Any statements that you made to obtain or continue insurance with the old plan will apply to your new SLOC plan.
- **Coverage requests, elections, beneficiary designations, and assignments:** Any requests that you made and were in effect with your old plan will remain in effect with your new SLOC plan.

We're pleased to provide your group insurance. If you have any questions about this company transfer, please call our Customer Service Center Monday through Friday, 8 am to 6 pm EST at 1-800-247-6875.

Sun Life Assurance Company of Canada
is a member of the Sun Life Financial group of companies.

www.sunlife.com/us