

FOR GROUP BENEFITS



Lincoln
Financial Group®

*TravelConnect*SM services

Travel with fewer worries

Employer Guide

Hello future.®



Products issued by:
The Lincoln National Life Insurance Company
Lincoln Life & Annuity Company of New York



*TravelConnect*SM services provide travel assistance at no additional cost

As a value-added benefit on Lincoln group life insurance contracts, the *TravelConnect* program offers a wealth of travel, medical and safety-related services to your employees and their family members. Whether traveling for business or leisure, any time a covered individual is more than 100 miles from home, *TravelConnect* services are available 24 hours a day, seven days a week.

The services can be as simple as getting the weather forecast for a travel destination or as complex as an emergency evacuation from halfway around the world. *TravelConnect* services are just a toll-free phone call away. Employees are provided with a valuable benefit they can enjoy when traveling or planning a trip. With many domestic and international business travelers, travel assistance is a popular employee benefit.

Medical evacuation and repatriation

Medical evacuation. If a traveler is injured or ill, the program will arrange and pay for a supervised medical evacuation to the nearest healthcare facility if adequate care is not available locally.

Family member transportation. If a traveler is alone and hospitalized for more than seven days, the program will arrange and pay for a family member to be with them.

Child transportation. If a dependent child is left unattended because of a medical emergency, the program will arrange and pay for their return home. This includes employing a qualified escort if necessary.

Transportation after stabilization. Once stabilized after an emergency medical evacuation, the program will arrange and pay for a traveler's return to their point of origin or home country.

Repatriation. If a traveler passes away, the plan will pay to have the body returned home.

Medical assistance

- Give medical and dental referrals to help find appropriate care
- Monitor treatment until traveler is released or sent to hometown hospital
- Arrange hospital payments in coordination with traveler's insurance provider
- Transfer insurance information to assist with hospital admission
- Coordinate delivery of medication, vaccine or blood to traveler
- Help replace corrective lens or medical device if broken or lost
- Dispatch a qualified doctor to treat traveler
- Transfer medical records to traveler or attending physician
- Update family, employer and/or home physician on traveler's condition
- Assist with accommodations before and after hospitalization

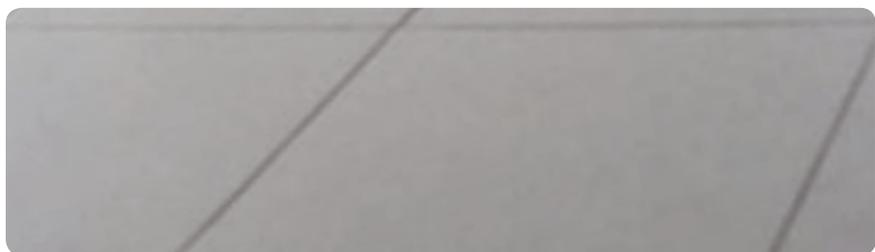
Security and political evacuation

- In a security emergency, the program will arrange evacuation to the nearest safe haven.
- If a traveler is ordered to leave a country, the program will arrange travel to the nearest safe haven.
- The program will arrange transportation home for an evacuated traveler.

► **For more information about *TravelConnect*SM services, contact your employee benefits expert.**



Lincoln Financial has contracted with MEDEX Global Solutions, a worldwide leader in travel-related services, to provide *TravelConnect* services. All MEDEX representatives are professionally trained to assist with anything from lost luggage or travel documentation to money transfers, translation services, or even emergency medical evacuation from a foreign country.



How *Travel/Connect*SM services help

Destination information. Provide up-to-date information about weather, currency, local culture and more

Emergency arrangements. Coordinate new travel plans if traveler is ill or injured

Money transfers. Arrange transfer of funds

Lost or stolen travel documents. Arrange replacement passports, tickets and other travel documentation

Legal referrals. Find an attorney and assist with bail bonds

Translation services. Provide translation services or refer to a local translator

Emergency messages. Send emergency messages for traveler

Emergency pet services. Arrange for a pet's boarding or return home during a traveler's medical emergency



▶ Lincoln Financial Group® *Travel/Connect*SM services provide travel protection any time a covered individual is more than 100 miles from home.

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PDF 12/10 Z01

Order code: GI-TRAV-MJM001



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Group insurance products are issued by The Lincoln National Life Insurance Company (Fort Wayne, IN), which does not solicit business in New York, nor is it licensed to do so. In New York, group insurance products are issued by Lincoln Life & Annuity Company of New York (Syracuse, NY). Both are Lincoln Financial Group® companies. Product availability and/or features may vary by state. Limitations and exclusions apply.

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